

### Appendix 5 – CSE Project Risks

| Risk No | Risk Description   | Probability H/M/L | Impact H/M/L | Owner | Countermeasures   | Action Date       | Status (Open/Closed) |
|---------|--|-------------------|--------------|-------|---|-------------------|----------------------|
| 01      | Cabinet does not endorse CSE   | L                 | H            | PK    | Present a sound business case for the CSE.  | Sep 09            | Closed               |
| 02      | Service First Budget Inadequate                                      | H                 | H            | PK    | Identify and secure additional finance within the organisation.                                 | Sep 09            | Closed               |
| 03      | Other Council Priorities   | H                 | H            | PK    | SMT prioritise CSE Standard & free capacity from other projects.                                | Ongoing           | Open                 |
| 04      | Limited member and/or officer buy in.                                | H                 | H            | PK    | Effective communication plan for both members & officers, sell the benefits & business case.    | Ongoing           | Open                 |
| 05      | Prolonged absence of Community & Customer Service Corporate Manager. | M                 | M            | PK    | Ensure EMT is kept well informed of progress via project Manager.                               | Sep 09-<br>Nov 09 | Open                 |
| 06      | Demoralisation in the event of a pre-assessment check failure.       | L                 | M            | PK    | Present feedback in a constructive manner. Plan positive actions to ensure all criteria is met. | Ongoing           | Open                 |
| 07      | Demoralisation in the event of a formal assessment failure.          | L                 | M            | PK    | Plan positive actions to ensure all criteria is met. Re-assess.                                 | Ongoing           | Open                 |